Suggested Telephone Meeting Format

We have found that consistent use of this format keeps meetings focused on OA recovery, reinforces our program, and encourages unity. It also provides a reassuring feeling of continuity—an important factor in member retention. Each group may modify this format to better suit its needs.

**Important Information About the Meeting**

Phone Bridge Number: ________________
Access Code/Pin: ________________
Moderator Code: ________________

**Note:** Please call in NO later than ten minutes before the meeting starts. There are times when you may have trouble getting on. Earlier is better.

If you call in as a moderator, you may be muted. Check with the conference line host for options.

1. **WELCOME:** “Welcome to the [day and time] _________ phone meeting of Overeaters Anonymous. My name is _______. I am a compulsive eater and your moderator for this meeting.”

2. **SERENITY PRAYER:** “After a moment of silence, will those who wish please join me in the Serenity Prayer by pressing *____ [usually *1 or *6] to unmute?”

   [Note to moderator: Please pause for ten to fifteen seconds to give callers a chance to unmute themselves.]

   “God grant me the serenity to accept the things I cannot change, courage to change the things I can, and wisdom to know the difference.

   “I will now mute the line. [*____ Check with the conference host to see how this is done.] To unmute, please press *______. After sharing, please remember to press *_____ to mute. This allows us to have a quiet meeting.”

3. **DIVERSITY POLICY:** “As we extend the heart and hand of the OA Fellowship to those who still suffer, let us be mindful of OA’s Unity with Diversity Policy, which respects our differences, yet unites us in the solution to our common problem. Whatever problem you may have with food, you are welcome at this meeting, regardless of race, creed, nationality, religion, gender identity, sexual orientation, or any other attribute.

   “We encourage you to:
   
   • get a sponsor to help guide your recovery;
• develop a plan of eating and, if you wish, write it down and report daily to your sponsor; and
• read OA-approved literature to develop a working knowledge of the Twelve Steps and Twelve Traditions.”

4. PREAMBLE: “The following is the OA Preamble:

Overeaters Anonymous is a Fellowship of individuals who, through shared experience, strength, and hope, are recovering from compulsive overeating. We welcome everyone who wants to stop eating compulsively. There are no dues or fees for members; we are self-supporting through our own contributions, neither soliciting nor accepting outside donations. OA is not affiliated with any public or private organization, political movement, ideology, or religious doctrine; we take no position on outside issues. Our primary purpose is to abstain from compulsive eating and compulsive food behaviors and to carry the message of recovery through the Twelve Steps of OA to those who still suffer.”

5. READING: Ask someone to read “Our Invitation to You” (attached to this meeting format) which includes the Twelve Steps of Overeaters Anonymous. Note to moderator: It may take some time for a volunteer to come forward to read. Please be patient; someone will likely volunteer to do this service. If after twenty seconds or so there is no volunteer, read the literature yourself.

“Would someone please do service by reading the Twelve Traditions of OA?” [Printed in the back of For Today, Voices of Recovery, Second Edition, or the Twelve Steps and Twelve Traditions of Overeaters Anonymous, Second Edition; also posted on oa.org and included with this meeting format.]

6. ABSTINENCE AND RECOVERY: “The definitions of abstinence and recovery in Overeaters Anonymous are:

Abstinence is the action of refraining from compulsive eating and compulsive food behaviors while working towards or maintaining a healthy body weight.

Spiritual, emotional, and physical recovery is the result of living and working the Overeaters Anonymous Twelve Step program on a daily basis.”


7. TOOLS: “The OA Tools of Recovery help us work the Steps and refrain from compulsive overeating. The nine Tools are: a plan of eating, sponsorship, meetings, telephone, writing, literature, an action plan, anonymity, and service. For more information, read The Tools of Recovery pamphlet.” Or read The Tools of Recovery (abridged) included with this meeting format.

8. CONTACT INFO: “We now need a volunteer to take down contact information and share it after the meeting closes. Please press *_____ to volunteer for this service.

[Ask the contact-info volunteer to:] “Please give your contact information now so that if someone has to leave or misses the information, they can contact you later.
“Let us all remember to speak slowly and clearly when leaving contact information.”

9. **TIMEKEEPER:** “We also need a timekeeper to do service and give a gentle reminder at three minutes. Please press *____ to volunteer for this service. Try to keep your share two to three minutes long so that everyone who wishes to share will have time to do so. If you are the person sharing, please acknowledge that you have heard the timekeeper.”

10. **GUIDELINES FOR THIS PHONE MEETING:** “Please limit your comments to your experience, strength, and hope in living with the disease of compulsive overeating. We refrain from cross talk. Cross talk during an OA meeting is giving advice to others who have already shared, speaking directly to another person rather than to the group, and questioning or interrupting the person speaking or sharing at the time. Your share is very important to us. So, if we cannot hear you clearly, we may stop you to let you know.

“We encourage those of you who are new to the meeting, or who do not often share, to do so today. If you have shared in the last week, please wait a bit today to provide a chance to others who haven’t spoken up recently. You may give your name, number, and email after you share. Please speak slowly and clearly. There is time after the meeting closes for sharing and repeating contact information. Everyone is welcome to share.”

11. **STATE THIS MEETING’S CHOICE:** Some meetings vary or combine options, as decided by group conscience. Sample options are listed below.

   **Step and Tradition Meetings:** “This is a Step meeting. We are reading Step _______________________________ and/or Tradition _______________________________.”
   [Leader begins reading from The Twelve Steps and Twelve Traditions of Overeaters Anonymous, Second Edition. Members share about the Step or Tradition.]

   **Topic Meetings:** “This is a topic meeting. Today’s OA program topic is ____________.”
   [Members are invited to share for three to five minutes on the topic.]

   **Speaker Meetings:** “This is a speaker meeting.” [Leader describes their story for about twenty minutes and shares experience, strength, and hope. Members are invited to share for three to five minutes.]

   **Literature Meetings:** “This is a literature meeting. Today we are reading ____________.”
   [Choose from any OA-approved literature. Members may read and share or read and then share at the end.]

12. **SHARING:** “The meeting is now open for sharing. Press *____ to unmute and press *____ again when you are done speaking; this allows us to have a quiet meeting. Who would like to share?”

   **Note:** If people aren’t muting after sharing, you can press *____ to mute everyone. This is also useful to mute excessive background noise. Please remember that if you have noise on the line, it is usually because callers are unmuted.

13. **HALF TIME:** (Halfway through meeting) Some conference lines have the capability to check the number of callers. If that is possible, mute, check the number of callers, unmute, and announce the number of callers.
14. **SEVENTH TRADITION:** “According to our Seventh Tradition, we are self-supporting through our own contributions. Our group number is ________. Please use the group number when making your contribution. While this meeting has no direct expenses, our Seventh Tradition reminds us of the importance of supporting our Fellowship as a whole. Our World Service Office needs our support to help carry the message to other compulsive eaters. The World Service Office maintains the OA website, oa.org, and provides a worldwide meeting list so people can find our meeting. They print and distribute OA literature. They also assemble a quarterly e-newsletter and have an email distribution of important information for members. Give as if your life depends on it! We encourage OA members to give as much as they are able to help our group be self-supporting. The suggested contribution is US$5.00 or more. You can go to oa.org and set up a recurring contribution or a single contribution, or you can mail in a contribution. Please remember to mention our group number _______ when you do.”

15. **INTRODUCTIONS:** “If you are new to this meeting, returning, or new to OA, we would like to welcome you. Please give us your first name only and your contact information if you care to do so. Press *_____ to unmute and *_____ to mute after speaking. We invite you to join us after the meeting to discuss any questions you may have.”

16. **SPONSORS:** “Sponsorship is one of our keys to success. Sponsors are OA members committed to abstinence and to living the Twelve Steps and Twelve Traditions to the best of their ability. If you are an available sponsor, or are willing to help someone get started in the program, now is the time to identify yourself. Please give us your name and contact information slowly and clearly. Please also share your time in program, length of abstinence, and relief from food obsession. Press *____ to unmute and *____ to mute after speaking.

17. **LITERATURE:** “Only OA-approved literature is discussed at this meeting. Many OA members find that reading our literature on a daily basis further reinforces how to live the Twelve Steps.”

18. **REPORTS:** “A group conscience will be held on a ______ basis and will be announced two weeks prior so all members may attend. If there is a need for a group conscience sooner, please ask and we will then hold that meeting after two weeks’ notice has been given.”

19. **ANNOUNCEMENTS:** “It is now time for announcements. We encourage you to download a complete list of phone meetings at oa.org. If you do not have access to a computer, you may call the OA World Service Office at 1-505-891-2664 and they will send you a list.

“Our group conscience meeting is held on __________, immediately following our regular meeting. You are invited to stay on and participate.

“We are always looking for moderators and backup moderators for this meeting. If you are interested in this rewarding service, please give our moderator coordinator, __________, a call at __________ [give time zone] or you may email them at __________.

“Are there any announcements related to this meeting or this line?”

20. **REOPEN MEETING** *for all to share.*
21. CLOSING [5 minutes before close of meeting]: “By following the Twelve Steps, attending meetings regularly, and using the OA Tools, we are changing our lives. You will find hope and encouragement in Overeaters Anonymous. To the newcomer, we suggest attending at least six different meetings to learn the many ways OA can help you.

“There are many different types of meetings, all of which are available to support your recovery from compulsive eating. We welcome you to this meeting whenever you would care to attend. There are other face-to-face meetings and virtual (phone and technology-based) meetings that you may find helpful. Information about these meetings can be found on oa.org.

“The opinions expressed here today are those of individual OA members and do not represent OA as a whole. Please remember our commitment to honor each other’s anonymity. Whom you see here, what you hear here, when you leave here, let it stay here. Let us all reach out by phone or email to newcomers, returning members, and each other. Together we get better.

“Thank you for asking me to be your leader. After a moment of silence, will those who wish please join us in __________ [Select one of the following closings: Serenity Prayer, Seventh Step Prayer, Third Step Prayer, or the OA Promise ‘I put my hand in yours...’] followed by ‘Keep Calling Back! It Works!’ Press *_____ to unmute if you would like to join in the closing.”

OA Responsibility Pledge
Always to extend the hand and heart of OA to all who share my compulsion; for this I am responsible.

OA Board-approved. Overeaters Anonymous®, Inc.
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1-505-891-2664 • info@oa.org • oa.org
Our Invitation to You

We of Overeaters Anonymous have made a discovery. At the very first meeting we attended, we learned that we were in the clutches of a dangerous illness, and that willpower, emotional health, and self-confidence, which some of us had once possessed, were no defense against it.

We have learned that the reasons for the illness are unimportant. What deserves the attention of the still-suffering compulsive overeater is this: There is a proven, workable method by which we can arrest our illness.

The OA recovery program is patterned after that of Alcoholics Anonymous. As our personal stories attest, the Twelve Step program of recovery works as well for compulsive overeaters as it does for alcoholics.

Can we guarantee you this recovery? The answer is up to you. If you will honestly face the truth about yourself and the illness; if you will keep coming back to meetings to talk and listen to other recovering compulsive overeaters; if you will read our literature and that of Alcoholics Anonymous with an open mind; and, most important, if you are willing to rely on a power greater than yourself for direction in your life and to take the Twelve Steps to the best of your ability, we believe you can indeed join the ranks of those who recover.

To remedy the emotional, physical, and spiritual illness of compulsive eating, we offer several suggestions, but keep in mind that the basis of the program is spiritual, as evidenced by the Twelve Steps.

We are not a “diet club.” We do not endorse any particular plan of eating. In OA, abstinence is the action of refraining from compulsive eating and compulsive food behaviors while working towards or maintaining a healthy body weight. Once we become abstinent, the preoccupation with food diminishes and in many cases leaves us entirely. We then find that, to deal with our inner turmoil, we have to have a new way of thinking, of acting on life rather than reacting to it—in essence, a new way of living.

From this vantage point, we begin the Twelve Step program of recovery, moving beyond the food and the emotional havoc to a fuller living experience. As a result of practicing the Steps, the symptoms of compulsive eating and compulsive food behaviors are removed on a daily basis, achieved through the process of surrendering to something greater than ourselves; the more total our surrender, the more fully realized our freedom from food obsession.
Here are the Steps as adapted for Overeaters Anonymous:

1. We admitted we were powerless over food—that our lives had become unmanageable.

2. Came to believe that a Power greater than ourselves could restore us to sanity.

3. Made a decision to turn our will and our lives over to the care of God as we understood Him.

4. Made a searching and fearless moral inventory of ourselves.

5. Admitted to God, to ourselves and to another human being the exact nature of our wrongs.

6. Were entirely ready to have God remove all these defects of character.

7. Humbly asked Him to remove our shortcomings.

8. Made a list of all persons we had harmed, and became willing to make amends to them all.

9. Made direct amends to such people wherever possible, except when to do so would injure them or others.

10. Continued to take personal inventory and when we were wrong, promptly admitted it.

11. Sought through prayer and meditation to improve our conscious contact with God as we understood Him, praying only for knowledge of His will for us and the power to carry that out.

12. Having had a spiritual awakening as the result of these Steps, we tried to carry this message to compulsive overeaters and to practice these principles in all our affairs.

“But I’m too weak. I’ll never make it!” Don’t worry; we have all thought and said the same thing. The amazing secret to the success of this program is just that: weakness. It is weakness, not strength, that binds us to each other and to a higher power and somehow gives us an ability to do what we cannot do alone.

If you decide you are one of us, we welcome you with open arms. Whatever your circumstances, we offer you the gift of acceptance. You are not alone anymore. Welcome to Overeaters Anonymous. Welcome home!

Permission to use the Twelve Steps of Alcoholics Anonymous for adaptation granted by AA World Services, Inc.
The Tools of Recovery (abridged)

As we work the Overeaters Anonymous Twelve Step program of recovery from compulsive eating, we have a number of Tools to assist us. We use these Tools—a plan of eating, sponsorship, meetings, telephone, writing, literature, action plan, anonymity, and service—on a regular basis, to help us achieve and maintain abstinence and recovery from our disease.

A Plan of Eating
As a Tool, a plan of eating helps us abstain from compulsive eating, guides us in our dietary decisions, and defines what, when, how, where, and why we eat. (See the pamphlet A New Plan of Eating for more information.) This Tool helps us deal with the physical aspects of our disease and achieve physical recovery.

Sponsorship
We ask a sponsor to help us through all three levels of our program of recovery: physical, emotional, and spiritual. Find a sponsor who has what you want and ask that person how they are achieving it.

Meetings
Meetings give us an opportunity to identify our common problem, confirm our common solution, and share the gifts we receive through this Twelve Step program. In addition to face-to-face meetings, OA offers telephone and other types of virtual meetings that are useful in breaking through the deadly isolation caused by distance, illness, or physical challenges.

Telephone
Many members call, text, or email their sponsors and other OA members daily. Telephone or electronic contact also provides an immediate outlet for those hard-to-handle highs and lows we may experience.

Writing
Putting our thoughts and feelings down on paper, or describing a troubling or joyous incident, helps us better understand our actions and reactions in a way that is often not revealed by simply thinking or talking about them.

Literature
We read OA-approved literature, which includes numerous books, study guides, pamphlets, wallet cards, and selected Alcoholics Anonymous texts. All this material provides insight into our disease and the experience, strength, and hope that there is a solution for us.

Action Plan
Creating an action plan is the process of identifying and implementing attainable actions to support our individual abstinence and emotional, spiritual, and physical recovery. This Tool, just like our plan of eating, may vary widely among members and may need to be adjusted as we progress in our recovery.
Anonymity

Anonymity is the spiritual foundation of all our Traditions, ever reminding us to place principles before personalities (Tradition Twelve). Anonymity assures us that only we, as individual OA members, have the right to make our membership known to others. Anonymity at the level of press, radio, films, television, and other public media of communication means that we never allow our faces or last names to be used once we identify ourselves as OA members (Tradition Eleven).

Within the Fellowship, anonymity means that whatever we share with another OA member will be respected and kept confidential. What we hear at meetings should remain there.

Service

Any form of service—no matter how small—that helps reach a fellow sufferer adds to the quality of our own recovery. Members who are new to OA can give service by attending meetings, sharing, and putting away chairs. All members can also give service by putting out literature, welcoming newcomers, hosting a virtual meeting, or doing whatever is needed to help the group. Members who meet specified requirements can give service beyond the group level by serving at the intergroup, service board, region, or world service level.

As OA’s Responsibility Pledge states: “Always to extend the hand and heart of OA to all who share my compulsion; for this I am responsible.”

See the full Tools of Recovery pamphlet for more information.
The Twelve Traditions

1. Our common welfare should come first; personal recovery depends upon OA unity.

2. For our group purpose there is but one ultimate authority—a loving God as He may express Himself in our group conscience. Our leaders are but trusted servants; they do not govern.

3. The only requirement for OA membership is a desire to stop eating compulsively.

4. Each group should be autonomous except in matters affecting other groups or OA as a whole.

5. Each group has but one primary purpose—to carry its message to the compulsive overeater who still suffers.

6. An OA group ought never endorse, finance or lend the OA name to any related facility or outside enterprise, lest problems of money, property and prestige divert us from our primary purpose.

7. Every OA group ought to be fully self-supporting, declining outside contributions.

8. Overeaters Anonymous should remain forever non-professional, but our service centers may employ special workers.

9. OA, as such, ought never be organized; but we may create service boards or committees directly responsible to those they serve.

10. Overeaters Anonymous has no opinion on outside issues; hence, the OA name ought never be drawn into public controversy.

11. Our public relations policy is based on attraction rather than promotion; we need always maintain personal anonymity at the level of press, radio, films, television and other public media of communication.

12. Anonymity is the spiritual foundation of all these Traditions, ever reminding us to place principles before personalities.

Permission to use the Twelve Traditions of Alcoholics Anonymous for adaptation granted by AA World Services, Inc.
The Twelve Concepts of OA Service

1. The ultimate responsibility and authority for OA world services reside in the collective conscience of our whole Fellowship.

2. The OA groups have delegated to World Service Business Conference the active maintenance of our world services; thus, World Service Business Conference is the voice, authority and effective conscience of OA as a whole.

3. The right of decision, based on trust, makes effective leadership possible.

4. The right of participation ensures equality of opportunity for all in the decision-making process.

5. Individuals have the right of appeal and petition in order to ensure that their opinions and personal grievances will be carefully considered.

6. The World Service Business Conference has entrusted the Board of Trustees with the primary responsibility for the administration of Overeaters Anonymous.

7. The Board of Trustees has legal rights and responsibilities accorded to them by OA Bylaws, Subpart A; the rights and responsibilities of the World Service Business Conference are accorded to it by Tradition and by OA Bylaws, Subpart B.

8. The Board of Trustees has delegated to its Executive Committee the responsibility to administer the OA World Service Office.

9. Able, trusted servants, together with sound and appropriate methods of choosing them, are indispensable for effective functioning at all service levels.

10. Service responsibility is balanced by carefully defined service authority; therefore, duplication of efforts is avoided.

11. Trustee administration of the World Service Office should always be assisted by the best standing committees, executives, staffs and consultants.

12. The spiritual foundation for OA service ensures that:
   
   a. no OA committee or service body shall ever become the seat of perilous wealth or power;
   
   b. sufficient operating funds, plus an ample reserve, shall be OA’s prudent financial principle;
   
   c. no OA member shall ever be placed in a position of unqualified authority;
d. all important decisions shall be reached by discussion, vote and, whenever possible, by substantial unanimity;

e. no service action shall ever be personally punitive or an incitement to public controversy; and

f. no OA service committee or service board shall ever perform any acts of government, and each shall always remain democratic in thought and action.